



## **RETURNS POLICY - COMMITMENT TO YOUR SATISFACTION**

Here at Skydragons we want you to be entirely satisfied every time you shop with us so we keep our returns policy as straight forward as possible.

**You can return or exchange any product purchased from Skydragons within 90 days from receiving them.**

Received a helmet or pair of gloves and found you needed a bigger size? Perhaps you want a different colour? No problem! Simply return the goods back to us for a full refund. All that we ask is that they are in a saleable condition, i.e.

- The tags are intact
- The products have not been worn or damaged
- The box and packaging are returned

When you return any goods please ensure you fill in the returns form, which is found here, otherwise we won't know who sent them and will therefore be unable to make any refund.

Guidance: -

- Please ensure that you wrap the package securely
- Refund does not include your cost of the original postage and packaging
- Until returned products reach us they are not our responsibility, in other words for your own protection we recommend that you send your package to us via a secure delivery service with adequate postal insurance as we cannot be held responsible for packages lost or damaged in the post
- Except where the goods you return are faulty or damaged, the cost of returning the goods to us is your responsibility
- This does not affect your statutory rights as a consumer

### **Returns Address:**

Skydragons  
32 Kestrel Way  
Sandy  
Beds  
SG19 2TE