



United Kingdom (including Northern Ireland)

Our delivery charge includes packaging, handling and delivery insurance, in addition to postal costs, which we pay to Royal Mail on your behalf.

All orders received before 10:00am will usually be despatched to you within two working days anywhere in the UK (there may be delays to the Isle of Man and the Scottish Islands). Orders for large quantities, special requests may take up to 7 working days.

Royal Mail and Parcel Force handle some of our deliveries. You can also arrange for your order to be delivered to alternative addresses including your office, members of your family or your local post office. You need to ensure that someone approved by you is able to sign for the delivery.

Please note that deliveries are made to the delivery address you supply to us. Re-despatch of any returned orders may incur an additional delivery charge.

Next Day Delivery:

Skydragons offers guaranteed delivery on the next working day for a small additional charge of £2.55. All UK orders received before 1.00pm (excluding weekends and bank holidays) for which we have available stock, will be sent that day by Royal Mail Special Delivery or Business Post. A signature will be required upon delivery.

[For heavy parcels (over 2kg) to United Kingdom Islands (including Channel Islands, Isle Of Man, Isle Of Wight, Shetland Islands, and Northern Ireland), please refer to delivery information below .]

If stock is unavailable at the time of ordering, you will be contacted within 3 working hours. Please provide relevant contact details

If you have any questions regarding delivery times, or to check that an item is in stock, you can call our customer services on 01767 681758 or email us at enquiries@Skydragons.co.uk.

Heavy Parcels to United Kingdom Islands (including Channel Islands, Isle Of Man, Isle Of Wight, Shetland Islands, and Northern Ireland)

Our preferred delivery service for heavier parcels (over 2kg) classes the UK Islands as 'International' destinations, for which there is an additional delivery charge based on the weight of the parcel, that will not be automatically added by our website. In this situation, we will get in touch with you before dispatching any heavy parcels, to advise you of the cost and to ask if you are prepared to proceed. Contact us at any time for more details.

Overseas Deliveries

We are able to supply orders to most countries worldwide. Delivery charges will depend on the weight of your order and the destination and we will confirm the delivery charge at the checkout page, before you confirm payment of your order. All orders are sent by air recorded delivery and a signature will be needed upon receipt of your goods. Certain individual countries place restrictions on the types of products that may be posted into them. We will inform you individually if there are any problems.